**Suggestion**

Oct. 1. 2020

Dear Sir,

I’m sorry that I have to write this letter, but if I don’t, you’ll never see what your problem is.

On Saturday evening, my family and I went to your restaurant for my birthday. Many people were already in the restaurant. We were very hungry and didn’t want to wait, but your waiter said we would be served in twenty minutes. We believed him, but we ended up waiting for **ONE HOUR**!

I have to say the steak was delicious, but it was still wrong to keep people waiting for so long.

Julia Wu